



TO COUNCILLOR:

E R Barr
L A Bentley
Miss A R Bond
G A Boulter (Chair)
J W Boyce

Mrs L M Broadley
F S Broadley
D M Carter
Mrs K M Chalk
Miss M V Chamberlain

Mrs L Eaton JP
Mrs S Z Haq (Vice-Chair)
K J Loydall JP
R H Thakor

Dear Sir or Madam

I hereby **SUMMON** you to attend a meeting of the **SERVICE DELIVERY COMMITTEE** to be held at the **COUNCIL OFFICES, STATION ROAD, WIGSTON** on **TUESDAY, 20 NOVEMBER 2018** at **7.00 PM** for the transaction of the business set out in the Agenda below.

Yours faithfully

Council Offices
Wigston
12 November 2018

Mrs Anne E Court
Chief Executive

<u>ITEM NO.</u>	<u>AGENDA</u>	<u>PAGE NO'S</u>
1.	Apologies for Absence	
2.	Appointment of Substitutes To appoint substitute Members in accordance with Rule 4 of Part 4 of the Constitution.	
3.	Declarations of Interest Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.	
4.	Minutes of the Previous Meeting To read, confirm and sign the minutes of the previous meeting in accordance with Rule 17 of Part 4 of the Constitution.	1 - 7
5.	Action List Arising from the Previous Meeting To read, confirm and note the Action List arising from the previous meeting.	8 - 9
6.	Petitions and Deputations	

To receive any Petitions and, or, Deputations in accordance with Rule 24 of Part 4 of the Constitution.

a) Petition Against Pinnacle Cleaners

"We, the undersigned, are concerned citizens who urge our Oadby and Wigston (Borough) Council to act now." (39 signatories)

"We are not happy with the poor and or lack of cleaning being provided." (26 signatories)

A copy of the petition(s) will be available to inspect at the meeting and can also be viewed on the Council's website by clicking [here](#).

7. Review of Scale of Fees & Charges (2019/20)	10 - 25
Report of the Head of Finance, Revenues and Benefits	
8. Corporate Performance Update (Q2 2018/19)	26 - 33
Report of the Director of Finance & Transformation / Section 151 Officer	
9. Community Services Update (Q2 2018/19)	34 - 40
Joint Report of the Housing Services Manager and Community Property Manager	
10. Revenues & Benefits Update (Q2 2018/19)	41 - 45
Report of the Head of Finance, Revenues and Benefits	
11. Health, Wellbeing & Leisure Services Update (Q2 2018/19)	46 - 52
Report of the Head of Leisure & Wellbeing Services	
12. Greening of the Borough and Operational Services Update (Q2 2018/19)	53 - 59
Joint Report of the Head of Leisure & Wellbeing Services and Head of Operational & Street Scene Services	
13. Facilities Services Update (Q2 2018/19)	60 - 63
Report of the Facilities & Administration Team Leader	
14. Customer Service and Transformation Update (Q2 2018/19)	64 - 67
Report of the Head of Customer Services & Business Transformation	

**For more information, please contact:
Democratic Services**

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